

Annex B - Achievements

The following is a list of achievements that have been progressed or completed during 2015/16 and 2016/17. Some of which will continue into 2017/18.

- Developing a Strategic Transport Plan for the sub-region to 2050 in partnership with Leicester City. This will set out priorities for transportation and the investment necessary to ensure our transport system is capable of supporting future growth
- Developing the Leicester and Leicestershire Rail Strategy, which will deliver significant economic benefits arising from a range of improved and new direct rail services to and from Leicester and Leicestershire including cutting journey times to London to under an hour and improved links to the north and the Thames Valley
- Completed or progressed the following major schemes with our partners:
 - New M1 Bridge Lubbethorpe which links Thorpe Astley to unlock the major new Lubbethorpe development
 - Improvements to the B4114 and B582 to unlock the Lubbethorpe Strategic Employment Site
 - Hinckley Zones 2 & 3 which have addressed many traffic related concerns as well as helping to boost the economy and attract greater investment into the area
 - M1 junction 22 which has significantly improved capacity of this key junction in order to unlock growth in and around Coalville
 - A42 Junction 13 which forms a package of measures to support growth in Coalville and Ashby de la Zouch
 - Leicester North West phase 1 to improve highways between the A50 and the A6, improving access to the Waterside Strategic Growth Area in Leicester and supporting growth elsewhere along the corridor
- Successful in securing over £3million revenue funding from the Department for Transport's Access Fund to further invest in sustainable travel initiatives. The funding is for 3 years beginning in 2017/18 and will see investment in such schemes as personal travel planning, sustainable travel business grants, Wheels to Work and workplace cycle programme in areas in and around north west Leicester and the south west of the Leicester Principal Urban Area.
- New approach to risk assessments and training for high needs passengers
- Developing new approaches to driver and escort contracts to support high need passengers
- A small surplus on the parking account – first time since the partnership started in 2007
- Improvements to the Operator's Licence and our practices and processes
- New vehicle acquisition process
- Vehicle tracking improvements
- Delivery of over 130,000 concessionary travel passes to older and disabled residents

Annex B - Achievements

- Delivery of over 34,000 Blue Badges for residents with qualifying disabilities
- Reviewing our approach to road safety which includes our approach to identification of cluster sites for road safety measures, exploring new ways of working with the Leicester, Leicestershire and Rutland Road Safety Service and reviewing our casualty reduction targets to take into account demographic changes
- Significantly safer roads than in 2010 despite increases in traffic with the County achieving top quartile when benchmarked against statistical neighbours
- £14.1m spend on highways maintenance which includes £10.9m on roads, £1.2m on footways and rights of way and £1.6m on bridge maintenance and strengthening. We were also successful in attracting an extra £717k for 2016/17 to support highway maintenance from the £250m national Pothole Action Fund
- Progressed our Highway Maintenance Review and approach to asset management following changes to national guidance
- £3.3m spend on the Hinckley Area project to create a walking and cycling network and improve bus stop infrastructure to encourage a wider choice of travel modes
- Highest resident satisfaction for the condition of roads at 40% when benchmarked against all County Councils participating in the National Highways and Transport survey. We have been the top rated county council for satisfaction with road condition in 8 of the last 9 years.
- The overall condition of Leicestershire's 2,575 miles of roads is amongst the best in the country and the best for all county councils.
- By focussing on proactive repairs, we have reduced the number of potholes from 8,478 in 2012/13 to 5,220 in 2015/16 – a 38 per cent decrease
- Over 100 construction and engineering professionals attended the Midlands Highway Alliance's event to address the future challenges facing the highways & transport industry
- On track to upgrade 68,000 street lights by 2018/19 saving over £2m and cut carbon emissions by 5,000 tonnes.
- Successful grass cutting season with the lowest level of customer contacts for the last 4 years
- Continued to operate our park and ride service
- Contributed to a 16% reduction in CO₂ emissions from LCC operations
- Contributed to a 25% reduction in CO₂ emissions from LCC buildings
- Retained ISO 14001 (the international standard for environmental management systems) certification
- 14 projects were funded by a total of £33k in Climate Change grant funding to improve energy efficiency and reduce carbon emissions from community buildings with a further £11k committed to date during 2016/17 for 6 projects
- Partnered with a group of national food retailers, manufacturers and local authorities to sign the Courtauld 2025 agreement which commits all signatories to help reduce food waste by one fifth by 2025

Annex B - Achievements

- Helped 12 applicants, through the Stepping Stones project, plant 1.5km of hedgerow alongside 375 new trees as part of the Woodland Trust Partnership 'Trees make hedges' scheme
- The Stepping Stones project also awarded 15 applicants financial support through green infrastructure grants for works to improve green spaces and farmed landscape
- New delivery models for some key Partnerships including a new delivery board model for the Charnwood Forest Regional Park. Also progressing a Heritage Lottery Fund bid. If successful it will deliver around £3million worth of projects to protect and celebrate the natural and cultural heritage of Charnwood Forest between 2020 and 2025.
- Opening of a new length of Ashby Canal (Bridge 62)
- Received over 1.9 million customers through Recycling and Household Waste Sites (RHWS)
- Managed the disposal / treatment of 159,000 tonnes of residual household waste
- Composted over 70,000 tonnes of green waste
- Completed all statutory waste data returns within deadlines
- Sold over 1000 compost bins
- Secured a decision on the future approach to the management of dry recycling collected by the Waste Collection Authorities to achieve predicted savings of £18million up to 2030
- Secured a decision for the County Council to commence operation of 13 RHWSs from 1st July 2017 to achieve predicted savings of £400,000 pa by 2018/19
- Worked with Leicester City Council to agree a strategic approach to the management of residual (black bag) waste post 2020
- Delivered over 50 waste prevention and reuse classes and 35 talks on waste prevention and recycling across the county
- Provided over 1500 hours of volunteering
- Refreshed the department's approach to health and safety to identify key development priorities and enable the department to work towards ISO 18000 standards
- Re-introduced the Departmental Equality Group to improve co-ordination of activities to eliminate discrimination and advance equality of opportunity
- Responded to over 250 Freedom of Information requests
- Continued to retain ISO 9001:2008 accreditation for the Department's quality management system
- Introduced 'score cards' for each service area to provide key performance information in an easy to interpret format
- Co-ordinated the production of the departmental Commissioning Strategy
- Supported the development of the new corporate outcomes framework
- Supported the introduction of a new corporate Intranet to provide a fit-for-purpose resource that better meets the needs of staff

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